

# Lenok RMS

Airport Resource Management System



**Optimize  
Airport Resources**

**Human Resources    Ground Service Equipment  
Terminal Resources**

*Short Term / Long Term Planning  
Seasonal Planning  
What-If Scenarios  
Operations Management  
Real Time Changes*

Check In Desks  
Baggage Chutes  
Boarding Gates  
Parking Stands  
Baggage Carousels  
Exits

**GRAPHICAL    INTERACTIVE    SMART**

# Lenok RMS

## Airport Resource Management System

Lenok RMS is a powerful solution to assist long-term, seasonal, short-term and daily planners to reach a maximum usage of the existing resources. With its highly sophisticated planning and optimization algorithms, Lenok RMS represents an innovative expert system for efficient airport resource management.

Lenok RMS is a flexible, user-friendly and feature rich airport resource management solution. It support the user in any situation in the best way through populating what-if scenarios and comparison of different concepts and data in multiple ways. Lenok RMS has a state of art Operational Module where user can manage all the operational conflicts and scenarios.

Lenok RMS is a new generation system which used all technological advancement from Planning & Rostering Algorithm, User Interface Design to Reports, Dashboards and broad integration with supporting systems. It is also a proven solution in combination with aviation domain advancement including Airport-CDM.



# Lenok RMS

## SALIENT FEATURES

- A Web based solution Centrally hosted, but also locally hosted if required.
- Long-term, seasonal, short term and daily allocation planning based on preferred KPI(s) and customer preference.
- Suitable for any size of airport - from regional airports to hub airports (also considering connecting flights)
- No limitations in resources, rules and constraints
- Most advanced planning and optimisation algorithms with unrivalled performance supported by business rules with multiple weighted KPIs processed simultaneously.
- Conflict and preference rules, for improved performance.
- Improved use of available capacity.
- Full situational awareness of resources in a Intuitive HMI with modern Gantt Gantt style view.
- Full allocation control, using a configurable critical time window.
- Easy to use just like a modern website.
- Continuous performance monitoring of resources.
- Automatic consideration of any (flight) data update.
- Integrated, powerful and fast analysis function.
- Recording of all changes and replay facility for post-operational investigations.
- Collaborative decision support tools & dashboards based on KPI driven options.
- Integration with flight management systems and tools including A-CDM compliance Flight schedules.
- Alerts, notifications and flight status.
- Quick resolution of a local conflict (single or more flights).

## CURRENTLY AVAILABLE

# Modules

### Core module – Resource Planning and Allocation

The purpose of the Core module is to plan resources and allocate different task to the resources by means of different functionalities:

- Operations planning. The system performs a massive resource assignment based on business rules designed for the airport.
- Simulation of resource allocation scenarios, prior to planning and task assignments.
- Management of resource assignments. RMS allows to re-assign the tasks based on the latest resource scenarios further to the assignments done during the initial planning.

### Rules management

This module provides a rules engine that allows the optimization of resources assignment, and the resolution of conflicts in an optimal manner.

Provides a rules management system, that allows the user to configure the resource assignment rules and various business rules of the organization.

### Contract Management

Contract Modules is for recording the KPIs and other details of the service level agreements between the customer and Airports/Ground Handling Agents, against which resource planning and service rendering happens.

### Flight Schedule Management

Comprehensive management of flight schedules. Manages the regular schedule flights and ad-hoc flights for the task creation and allocation at any stage of resource management.

### Reports and Analytics

Provides different types of reports and dashboards with historical information about occupancy of resources, traffic growth, etc.

### Real Time Management with 2D Visualization

Operations management in real-time. The operational information is updated in real-time through automated messages or by manual in the RMS. The RMS re-assign the resources, detects conflicts and proposes optimal solutions in response to the data updated.

A 2D interactive visualization of the actual resource allocations is available where user can make real time changes.

# KEY BENEFITS

**Improve operational efficiency** and **reinforce customer satisfaction** with a better use of fixed resources and a clear visibility on decisions and their impacts on SLAs.

**Reduce costs** through an optimised use of airport resources so that increment in infrastructure expansion investment can be minimized.

**Enhance passenger experience** with a speedier turnaround process diminishing the risk of flight delays.

**Prevent late resource allocation changes including gates and stands** with real-time flight data updates from the source and with passenger details.

**Easy and efficient administration**, based on user and group profile customisation enabling full control of data access and update capabilities.

**Improved decision making** by the way of full visibility and access on data and analytics.



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